**Michael Roman**

(860) 307-9666

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**Employment History:**

* UHAUL Moving and Storage, CSR, Forklift Operator (2013-2014)

Provided customer support in person and via telephone regarding available products and services. Secured the store during processes of opening and closing. Accountable for cash management, quality control and assured completion of security protocol. Forklift operation. Trained new employees and assisted the store manager as necessary to ensure smooth operations.

* BJ’s Wholesale, Deli Clerk (2013-2014)

Provided courteous and efficient customer service, while ensuring customer satisfaction regarding their order and experience. Provided team support to other deli staff in addition to the deli manager.

* Macy’s Logistics and Operations, High Bay Operator, Sorter, Packer and Runner (2012-2015)

Sorted and packed for online orders. Provided fellow packers with required supplies using a high bay to complete orders and provided support to floor managers and supervisors.

* United States Military, Command and Control Battle Management Operations (2017-2020)

Supported aircraft during war missions by providing military pilots with precise coordinates to arrange refueling and/or support of our troops on land or sea.

* Community Residences, Inc (2012-2017)

Provided direct care, support and education to adult verbal and nonverbal residents with developmental disabilities. Ensure daily needs were met while guiding the residents in self-care, hygiene, appropriate communication techniques and appropriate social behaviors in the community.

* Community Systems, Inc (2017-2020)

Responsible for direct care to adults with developmental and intellectual disabilities to live as independently as possible in both 24-hour group homes and supported living settings.

* Mancini Pools Decks (2019-2020)

Contributed to landscaping team which leveled and laid down rocks in back yards and walkways. Supported in building concrete pool decks, patios, walkways, fencing, and masonry.

* [Four Seasons Traffic Control Llc](https://www.bing.com/ck/a?!&&p=8a48062c01d504a7JmltdHM9MTY5MzE4MDgwMCZpZ3VpZD0yZDc1Y2M5MS05ZjJlLTYzYmUtMTVjMi1jMjA5OWU0YTYyNTYmaW5zaWQ9NTUzMA&ptn=3&hsh=3&fclid=2d75cc91-9f2e-63be-15c2-c2099e4a6256&u=a1aHR0cHM6Ly93d3cuYmluZy5jb20vYWxpbmsvbGluaz91cmw9aHR0cHMlM2ElMmYlMmZmb3Vyc2Vhc29uc3RyYWZmaWNjb250cm9sbGxjLmNvbSUyZmFib3V0LXVzJnNvdXJjZT1zZXJwLWxvY2FsJmg9aWtRSVhoWU82cnQlMmZYUE1IaU1uYjVNJTJiTyUyZnJVSW9mRVN4QVdxQ0NYVERYMCUzZCZwPWx3X2didCZpZz1EOEM2NUZERENEQ0U0MjcyQTFFQkVCODk2NDc3MzNFQiZ5cGlkPVlOODczeDExODE3MTM0MDkzNzY5NzE5MzQx&ntb=1). (2022- current)

Member of certified flagger team trained in safety and traffic control.